

Boost your Career in Healthcare!



What you will study

- Level 2 Infection Control Healthcare
- Level 2 Award in COSHH
- Level 1 Award in Customer Service
- Level 1 Award in Health and Safety Awareness

Why learn with us?

- **Support:** Access to your personal tutor for support in all tasks
- **Facilities:** Learn in the heart of Birmingham City Centre, in our recently renovated Matthew Boulton Campus
- **Career boost:** Add a recognised Highfield qualification to your CV. Highfield are a top 5 UK education awarding body

Regular starts throughout the year

Course duration: 4 weeks

Location: Matthew Boulton College

Get started today!

For more information or to enrol
email Adultskills@bmet.ac.uk



**Matthew Boulton
College**
part of **BMet**



Level 2 Infection Control Healthcare

What will you learn?

- Understanding common infections
- Learn the correct hand washing procedures for infection prevention and control
- Learn principles of PPE
- Waste management procedures
- Understand the risk, roles, and responsibilities in preventing infection



Level 2 Award in COSHH

(Control of Substances Hazardous to Health)

What will you learn?

- Understanding the law of hazardous materials in the workplace
- Understanding the risk assessments that contribute to the safe use of hazardous substances in the workplace
- Learn about the precautions and procedures to ensure that risks associated with hazardous substances are controlled



Level 1 Award in Customer Service

What will you learn?

- How to deliver good customer service
- Different communication methods
- How to provide good customer service in line with organisational procedures
- How to effectively deal with customer queries, problems, and complaints



Level 1 Award in Health and Safety Awareness

What will you learn?

- Learn about health, safety, and welfare within the workplace
- Understanding the role of risk assessments within own workplace or place of learning
- Where to find health and safety-related information within own workplace or place of learning